

Preliminary program: BEST Annual Seminar

Teams, 5th of November 2020

11.30	<i>The meeting is open for informal chat and test of video and sound</i>
12.00	Welcome to the BEST Seminar , Sini Puntanen, BEST Chair, Director of Department, Transport System and Research, HSL, Marko Vihervuori, BEST Vice Chairman, Head of Traffic Research Group, HSL
12.15	Main results of the BEST 2019 Survey and the BEST Key Figure Database, incl updated effects of the corona virus on demand, supply and financial results Erika Rintamäenpää (HSL), Ann-Kristin Ansteensen (Ruter), Patricia Andino (SLL), Sonja Eriksen (Movia), Bjørn-Ole Johannesen (Skyss), Inga Haug (AtB)
12.45	City presentation - Geneva: Presentation of the Quality measurement system (QMS) for Regional passenger traffic of the Swiss federal office for transports. Nicolas SIMOND, Ingénieur planification, Direction des Transports Collectifs
13.00	City presentation – Tampere: Nysse* travelling with you – Tampere towards rails, Leena Huhtala, Tampereen kaupunki / joukkoliikenne / Nysse (*Nysse = PTA in Tampere)
13.15	City presentations - Bergen (Hordaland): New sale system. Account based ticketing, Tom Steinsland, Skyss
13.30	Break
13.45	City presentation – Turku: “Linjalla; more effective communication with the Föli drivers during corona times”. Saana Lehtinen, City of Turku
14.00	City presentation - Rotterdam / Den Haag: The future of our local city tramlines. A brief analysis. Pim Uijtdewilligen, MRDH Program manager Public Transportation for the Rotterdam region
14.15	City presentations - Oslo and Akershus: The corona situation and how Ruter responded to the pandemic by organising several task forces, Tor Arne Wanebo, Senior Analyst, Ruter
14.30	City presentations - Stockholm: 1) SLs trend report: A changing world – trends and consequences for public transport. Mats Johansson, Omvärldsanalytiker, SLL 2) APC – why and how we had to redo the whole work process/workflow. Experiences and learnings. Björn Marklund, Analyst, SLL
14.45	City presentations – Helsinki: Effects of the new fare zones in Helsinki, and other current issues. Marko Vihervuori, Head of Traffic Research Group, HSL.
15.00	Break
15.15	City presentations – Copenhagen: Customer insights during the covid-19-pandemic. Sonja Eriksen, Marked, Stab og Kommunikation, Movia
15.30	City presentations – Trondheim: Developing AtBs new mobility platform – possibilities and challenges, Tom Nørbech, seksjonsleder for teknologi og mobilitetstjenester, AtB
15.45	Closing comments , Sini Puntanen, BEST Chair, Director of Department, Transport System and Research, HSL
16.00	End of seminar